Retail Handy Person Volunteer

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| Required skills and experience needed to be a Retail Handy Person Volunteer Location: |
| Areas | What you will need to be able to do |
| Knowledge & Experience (or willingness to learn) | * An understanding of how to keep all areas outside the shop tidy including light weeding
* An understanding of how to undertake any small repairs or shop related projects following direction
* Previous experience in any areas of up-cycling, mending, cleaning, enhancing donations would be desirable
* Have an understanding of, and commitment to equal opportunities, diversity and people’s rights
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| Skills | * Be able to communicate and follow direction
* Be able to contribute ideas positively to the wider team
* Be adaptable with a positive attitude
* Willing to engage in the set-up of ad-hoc promotional or awareness raising activities relating to the shop (desirable but not essential)
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| Personal Attributes | * To be reliable, punctual and flexible
* To be polite, friendly and helpful
* To be conscientious with attention to detail
* To let us know if the role is becoming too demanding and to commit only to what feels manageable and positive to you
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| Additional Requirements | * Ability to travel independently
* Ability to use email and phone would be desirable
* Willingness to explore a Wellness Action Plan
* Willingness to provide a basic DBS check?
* This role will require a regular commitment each week/fortnight (exact details to be agreed)
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| Training & Support Offered |
|  | * Introduction to The Cousins Court Shop
* Volunteer and Organisational Onboarding
* Manual Handling Guidance
* Regular supervision with the Shop Manager
* Wellness Action planning
* Some expenses if appropriate (e.g. mileage)
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